


PRE-DELIVERY INSPECTIONS AVAILABLE IN SELECTED MARKETS

ACCESS DEALER-CONSIGNED INVENTORY AND GET MORE PEACE OF MIND

OPENLANE is always searching for ways to bring you more inventory with greater confidence. We have partnered with national third party inspection companies to offer a pre-delivery inspection (PDI) on units purchased in selected states.

How it works:

1. **ELIGIBLE VEHICLES:** The vehicle details page will display a PDI icon  if a PDI is available. The text next to the icon indicates if the PDI is mandatory or optional.
2. To request a PDI, simply select the box titled **“Order Pre-Delivery Inspection”** on the Confirm Bid Amount page. If the PDI is mandatory, you will not be able to unselect the option.
3. Upon winning the auction, please remit payment. Do not wait for the PDI to be completed.
4. Third party inspection company will perform a full visual review of the vehicle, generally within 1-5 business days.
5. Once the inspection has been completed, an OPENLANE rep will call with the post sale pre-delivery inspection results.

HAVE CONFIDENCE IN THE TRANSACTION:

Each PDI will be completed in compliance with OPENLANE’s vehicle listing category (standard, front line ready, etc.) including a full visual inspection as well as a test drive (where possible). Inspectors review the vehicle’s:

- Overall vehicle condition
- Odometer reading
- Mechanical issues including engine, transmission, A/C, airbag light, brake function and more
- Visible Frame/unibody damage (undercarriage NOT inspected)
- Any other auction announced issues including flood and fire

Your benefits include:

- Greater trust in the transaction with fewer surprises on delivery
- Double-check key vehicle options and features
- All cars covered by our industry-leading arbitration policy

IMPORTANT NOTES:

- Vehicles will not be released for pickup until the business day after the PDI has been signed off.
- Buyers may opt out of the MANDATORY PDI, but in the unlikely event of a problem, the buyer waives their arbitration rights. Buyers may opt out of the OPTIONAL PDI and retain the normal arbitration rights.

HAVE ANY QUESTIONS? CONTACT YOUR DEALER REP TO LEARN MORE

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